

**PRIME inc.** **NARROW ROAD TO GOLD**  
**Customer Advisory 25'**  
B O A R D *April 21-24*

**MONDAY | APRIL 21**

ALL DAY ARRIVALS  
 TO SPRINGFIELD, MO OR BIG CEDAR LODGE  
 (FOR GUESTS DRIVING)

**3 PM**  
 SHUTTLE DEPARTS FROM PRIME TO BCL  
 (FOR GUESTS FLYING INTO SGF)

**3-5 PM**  
 ROOM KEY & PACKET PICKUP  
 INSIDE GRANDVIEW CC @ BCL

**6 PM**  
 OPENING NIGHT RECEPTION  
 INSIDE GRANDVIEW CC

**TUESDAY | APRIL 22**

**7-7:30 AM**  
 MEETING ATTENDEE BREAKFAST  
 @ GRANDVIEW CC

**7:30 AM**  
**PANEL | SUSTAINABILITY**  
 BALANCING GOALS, COSTS, & REGULATIONS

**8:30AM**  
 10 MIN. BREAK

**8:40 AM**  
**PANEL | MARKET & FUTURE**  
 NAVIGATING MARKET VOLATILITY & FUTURE TRENDS

**9:40 AM**  
 10 MIN. BREAK

**9:50 AM**  
**PANEL | TECH VS. COST**  
 OPTIMIZING OPERATIONS IN TRANSPORTATION

**10:50 AM**  
 POST MEETING DISCUSSION

**11:30 AM**  
 DEPART FOR ACTIVITIES  
 (GOLF, FISH, SPA, FUN MOUNTAIN,  
 CAVE TOUR)

**6 PM**  
 RECEPTION & DINNER  
 TOP OF THE ROCK  
 SHUTTLE DEPARTS GRANDVIEW CC @ 5:30 PM

**WEDNESDAY | APRIL 23**

**8-8:30 AM**  
 MEETING ATTENDEE BREAKFAST  
 @ GRANDVIEW CC

**8:30 AM**  
**THOM ALBRECHT**  
 GRO, RELIANCE PARTNERS

**9:30 AM**  
 15 MIN. BREAK

**9:45 AM**  
**DAREL HOPKINS**  
 PRESIDENT, PRIME INC.

**10:45 AM POST MEETING DISCUSSION**

**11 AM**  
 DEPART FOR ACTIVITIES  
 (GOLF, FISH, SPA, FUN MOUNTAIN,  
 LUNCH LAKE CRUISE)

**6 PM**  
 RECEPTION & DINNER  
 WORMAN HOUSE | ON PROPERTY

**THURSDAY | APRIL 24**

MORNING DEPARTURES





**PRIME inc.** **NARROW ROAD TO**  
**GOLD**  
**Customer Advisory 25'**  
B O A R D

"THE WIDE ROAD IS EASY AND LEADS TO DESTRUCTION, BUT THE NARROW ROAD TO GOLD IS FORGED BY THE COMMITTED—MERGING INNOVATION AND TRUST, EFFICIENCY AND PARTNERSHIP—WHERE ONLY THE RELENTLESS FEW CLAIM THE PRIZE."